

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT application of: Kappel et al.

Serial No: 09/819,446

Examiner: To Be Assigned

Filed: March 28, 2001

Group No.: 2161

Docket No.: 051207-1070



Title: CUSTOMER CARE AND BILLING SYSTEM

PETITION AND FEE FOR EXTENSION OF TIME
(37 CFR 1.136(a))

Honorable Commissioner of
Patents and Trademarks
Washington, D.C. 20231

Sir:

1. This is a petition for an extension of time to respond to the Office Action mailed 06/28/01 for a period of three months.

2. Applicant is:

a small entity
 other than small entity

verified statement attached
 verified statement filed

<u>Extension (Months)</u>	<u>Fee for other than Small Entity</u>	<u>Fee for Small Entity</u>
<input type="checkbox"/> one month	\$ 110	\$ 55
<input type="checkbox"/> two months	\$ 400	\$ 200
<input checked="" type="checkbox"/> three months	\$ 920	\$ 460
<input type="checkbox"/> four months	\$1,440	\$ 720
<input type="checkbox"/> five months	\$1,960	\$ 980

Fee: \$920

4. A Response to the Notice to File Missing Parts of Nonprovisional Application is filed herewith has been filed.

5. Fee payment

- Attached is a check in the sum of \$1,050.00.
 Charge fee to Deposit Account No. _____ and for any additional fee required or credit for any excess fee paid. A duplicate of this petition is attached.
 Please charge to Deposit Account No. 20-0778 any additional charge required. The Commissioner is requested to credit any overpayment to Deposit Account No. 20-0778.

Date: 11/26/01

THOMAS KAPPEN,
HORSTEN MAYER & RISLEY, L.L.P.


Robert E. Stachler, II, Reg. No. 36,934
Attorney for Applicant

100 Galleria Parkway
Suite 1750
Atlanta, Georgia 30339-5948
(770) 933-9500
EOTRequest